

Operations Management For Competitive Advantage

Richard B. Chase

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Chase, Jacobs and Aquilano: Operations Management for Competitive Advantage provides a current and thorough introduction to the concepts, processes, and methods of managing and controlling operations in manufacturing or service settings. The text provides comprehensive coverage, from high-tech manufacturing to high touch services with a balanced treatment. Chase, Jacobs, and Aquilano also thoroughly integrates and discusses current issues such as globalization; supply chain strategy, E-business, and ERP. The concepts are illustrated by using abundant real world examples, articles, illustrations, problems and cases. Technology is integral to the success of this course, as such, CJA also provide students and instructors with an innovative array of leading edge technology learning and teaching tools.

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i think it is good enough to make me dizzy but i really work in my study

Andriani says

This was a very exciting book. I would recommend it to my class.